

## **TERMS & CONDITIONS**

### **Conditions of Sale**

These Conditions of Sale govern the sale of products by Start Point Music only. By placing an order with Start Point Music you signify your agreement to be bound by these conditions.

### **OUR CONTRACT**

When you place an order to purchase a product from Start Point Music, we will send you a message confirming receipt of your order (order confirmation). The order confirmation is acknowledgement that we have received your order. We will conclude the contract of sale when we dispatch the product and send an e-mail to you confirming your order has been posted. You consent to receive order confirmation and dispatch confirmation electronically.

### **RIGHT OF CANCELLATION AND OUR RETURNS GUARANTEE**

#### **STATUTORY RIGHT**

You can cancel your order without giving any reason within 14 days from the day on which you receive the goods purchased. The product must be in its original shrink wrap and unopened. The item(s) must be returned in the original packaging and the purchaser must bear the cost of returning the goods unless the items are wrong or faulty. The cost of products and delivery cost will be refunded to you via PayPal.

### **PRICING AND AVAILABILITY**

All prices are inclusive of legally applicable rates of VAT. We list availability for our products on the product information page on our website. If an item you order becomes unavailable we will inform you by e-mail as soon as possible and you will not be charged for those products.

### **PRODUCT INFORMATION**

All information about the products on our website is provided for information purposes only.

### **CUSTOMS**

When ordering products from us for delivery outside of the U.K. you may be subject to import duties and taxes which are levied once the package reaches the specified destination. Any additional charges for customs clearance must be borne by you. When ordering from Start Point Music you are considered the importer of record and must comply with all laws and regulations of the country in which you are receiving the products.

## **OUR LIABILITY**

Start Point Music will not be responsible for losses that were not caused by any breach on our part, or any business loss, or any indirect or consequential losses that were not foreseeable to us when the contract of sale was formed.

## **AMENDMENTS TO THE CONDITIONS OF SALE**

We reserve the right to make changes to our website, policies and terms and conditions including these conditions of sale at any time.